



INSURANCE NOTICE

Effective January 1st, 2024 Spencer Wellness Centre will no longer be billing insurance for services.

Our desire as a practice and as providers is to put our patients and their health care first. Unfortunately, the growing amount of restrictions and requirements put forth by insurance impacts our ability to serve patients to our quality standards.

The cost for office visits will range from \$75 - \$225, with the most common cost being \$150. The amount billed is based on complexity of the visit and is due at the time of service. To simplify your payment process, we will keep a credit card on file for all appointments.

If you have an HSA or FSA account, almost all services rendered with our office are considered to be an eligible expense. All insurance plans allow their members to self-submit a claim. If you would like more information on how to do so, please contact your benefits administrator or your insurance company directly. Please be aware that Spencer Wellness Centre and affiliated providers will be out-of-network with all plans/policies.

In house lab services will continue to be provided and billed by Pathology Laboratories. Please submit your insurance information to the lab provider during lab services. You may inquire about the network status of Pathology Laboratories with them directly at (800)281-8804 or your insurance carrier.

Sincerely,

Spencer Wellness Centre Team